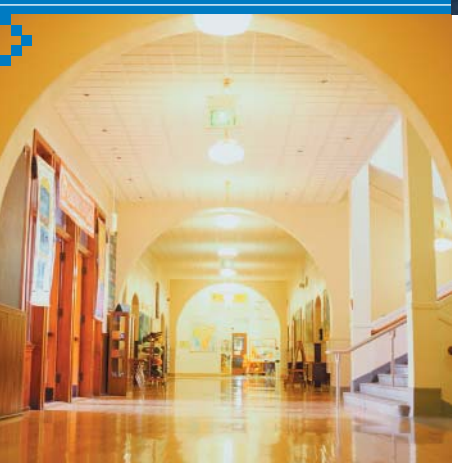




INTERNATIONAL AIRPORTS GOVERNMENT & COMMERCIAL OFFICE BUILDINGS UNIVERSITIES AND COLLEGES SCHOOLS MULTI-FAMILY RESIDENTIAL COMMUNITIES HOTELS SHOPPING MALLS CONSTRUCTION SITES LABORATORIES BANKS ATHLETIC FACILITIES



CLEANING & MAINTENANCE SOLUTIONS

Gali Service Industries, Inc. (GSI), a provider of cleaning and maintenance solutions, delivers an array of comprehensive services that are tailored to the specific needs of our clients. We believe in establishing an open and responsive line of communication with our clients while adhering to our motto, “service first”.

## EXCEPTIONAL LEADERSHIP & PROVEN EXPERIENCE



It is important for our clients to understand that “behind the scenes” support for their facilities is vital! Although onsite staff is crucial, it is also imperative that corporate support is available in order to operate a successful contract. From contract startup and implementation, payroll processing, quality assurance and site safety, our management team plays an important part. Our executive management team is comprised of seasoned professionals whose performance records speak for themselves.

Many of our managers began as custodians who performed various assignments. This policy of promotion from within enables our supervisors to better identify and understand different cleaning issues or concerns as they arise. It also prompts them to make reasonable and rational decisions needed to achieve desired results.

## A BROAD RANGE OF CLIENTS

GSI’s ability to service a broad range of facilities has made us the first choice for many. Our current clients include:

- › International Airports
- › Government & Commercial Office Buildings
- › Universities and Colleges
- › Schools
- › Laboratories
- › Banks
- › Data Centers
- › Multi-family Residential Communities
- › Hotels
- › Shopping Malls
- › Construction Sites
- › Athletic Facilities

Our diverse experience allows us to improve systems and reduce costs for each of our clients. Whether we have replaced another contractor or simply served as part of our client’s in-house staff, we have been remarkably successful in reaching our clients’ goals.

## INDUSTRY INVOLVEMENT

GSI is proud to be a long-time, active member of the Building Service Contractors Association International (BSCAI). As the world’s leading association of building maintenance companies, the BSCAI provides our management team with a wealth of resources, including training and accreditation programs that help us to better serve our customers.

In addition to the BSCAI, GSI actively supports professional organizations such as the IFMA, IREM, BOMA, AOBA, AMAC, APPA, NAEP, PMA, MSDC and NFIB. Our involvement with these organizations allows us to keep abreast of the latest industry advances and act as decision makers for the formulation of such.





## INNOVATIVE SOLUTIONS

GSI strives to provide clients with efficient, effective and innovative solutions for their changing needs. We continually develop safe methodologies, provide procedural enhancements, and offer service improvements to meet those needs.

A few innovative solutions that we implement daily for our clients include: PDA based quality assurance systems; environmentally sustainable cleaning practices; microfiber cleaning technology; telephone-based attendance tracking; GPS monitoring; and wireless work order systems.



## PROFESSIONAL SERVICE & PERSONALIZED SOLUTIONS

Gali Service Industries understands that facility management professionals and occupants require personal attention, responsive service and flexibility to their needs.

As a complement to our contractual services, GSI also provides a wide range of specialty services including:

- › Carpet Cleaning
- › Apartment Turnover Cleaning
- › Hotel Maid Service
- › Corporate Maid Service
- › Pressure Washing
- › Window Cleaning
- › Specialty Stone Care
- › Parking Lot Maintenance
- › Construction Cleanup
- › Recycling Services
- › Emergency Services

We pride ourselves on our ability to quickly and efficiently respond to last-minute calls and challenging service needs.



## WELL-TRAINED, DEPENDABLE EMPLOYEES

GSI recognizes that onsite personnel is a key element to a successful program. We strive to attract and hire the best people, while also providing a work environment that encourages loyalty from our employees. Our employee retention programs are some of the industry's most innovative.

Education is another key element to a successful organization. Therefore, we provide quality training and use the most advanced technology to insure that our employees are well-equipped to serve our clients better.

# MISSION STATEMENT

While maintaining the traditional values of our privately held company, Gali Service Industries, Inc. strives to be a world-class competitor in the design of systems and procedures to provide building maintenance services to a significant share of clients in multiple markets.

## OUR PHILOSOPHY

After careful consideration, the management of Gali Service Industries has confirmed and ratified the following statement of beliefs. These beliefs form the principles by which the company will be managed and provide the foundation on which our standards are built.

- › We believe in a consistent quality product in all areas of our company's operations. We will manage our company focused on continuous total quality improvement.
- › We believe our clients require efficient, effective solutions to their changing needs; therefore, we will continue to develop safe methodologies and provide procedural enhancements and service improvements to meet those needs.
- › We believe value, the balance of cost and quality, is the right measure for goods and services; therefore, our goal is to provide the best value available in the market.
- › We believe employees who contribute to the success of the company should be rewarded with job security, career enhancement, and financial incentives; therefore, we will select, train, and reward employees who demonstrate the desire and ability to meet client and company needs.
- › We believe our reputation as a good company with which to do business is a valuable asset. Therefore, we expect all contacts, commitments, and conduct by owners, managers, and employees on behalf of the company to maintain and enhance our reputation.
- › We believe profit is both an economic necessity and reward for a well-managed company. We will manage Gali Service Industries, Inc. to assure long-term profitability sufficient to perpetuate the company's continued growth and reputation.
- › We believe business conduct must not only be legal, but ethical; therefore, we will at all times endeavor to conduct all activities in the highest professional and respectable manner; that will encourage loyalty from both our employees and our clients.

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